

SAC & FOX CASINO POSITION DESCRIPTION

POSITION TITLE: Casino Beverage Server

DEPARTMENT: Food & Beverage Department

STATUS: Regular, Full Time

SALARY RANGE: 1

LEVEL OF RESPONSIBILITY: Reports to Food and Beverage Supervisor

DESCRIPTION OF WORK:

Provide liquid refreshment to patrons in assigned area of responsibility by passing through Slot Department aisles, Lounge and Live Games areas with tray and soliciting specific orders from patrons and retrieving these refreshments from the service bar area.

SPECIFIC RESPONSIBILITIES:

1. Provide constant, attentive and friendly service to Casino patrons.
2. Assist all guests as needed.
3. Complete all side work in a timely and a satisfactory manner to insure clean, neat work area with adequate supply level.
4. Maintain a clean and stocked beverage station.
5. Avoid serving watered down beverages or cold coffee, tea, etc.
6. Know you assigned section.
7. Promotes good inter-department relations.
8. Maintain an accurate accountability of daily tips.
9. Completes other duties as directed by Food and Beverage Supervisor or above.

MINIMUM QUALIFICATIONS:

EDUCATION: High School Diploma or G.E.D. Certificate.

EXPERIENCE: Previous experience in a restaurant and/or cocktail lounge setting is encouraged.

KNOWLEDGE/ABILITY/SKILLS:

Must possess excellent customer service and organizational skills.

NECESSARY SPECIAL REQUIREMENTS:

Must be 21years old. Must be available for any and all hours/days and be able to rotate shifts if required. Compliance with Casino Internal Control Policies and Procedures as they pertain to this position.

OCCUPATIONAL HAZARD:

In the Entertainment Industry, one may be subject to a work environment containing excessive noise, smoke and stress.

This description is an accurate representation of the duties and requirements of the position.